



An Introduction to Programs of Support (PoS)

The NDIA has introduced changes to the way that group pricing is billed. Latrobe Lifeskills will be moving over to this model as of 1 July 2023.

The change is mandatory for all providers of group support.

Over the coming weeks, you will receive information regarding this change to help you understand what it means for you.

We will also be inviting all Lifeskills participants, families and carers to information sessions. If you can't make it to these sessions, don't worry, you will continue to receive all of the critical information you need to know.

If you have specific questions about Programs of Support (PoS), please get in touch via email at info@lifeskills.vic.edu.au.

1 What is Programs of Support?

Programs of Support (PoS) is the new approach to group-based services across a wide range of service types. Focused on 'specific outcomes', these time-limited programs can be funded from both Core and Capacity Building.

Lifeskills is making changes and adapting our service based on the direction of NDIA and subject to the price limits and pricing arrangements that are imposed by the NDIA.

2 How does it work?

The purpose of a Program of Support is to help participants achieve specific goals like living independently, making friends, or building work skills.

Goals are reviewed at the conclusion of the stated period of up to 6 months.

3 What will change?

The current NDIS Price Guide combines face-to-face and non-face-to-face support so that you are billed in **one sum** for support received, which also includes capital costs.

Under the new billing structure, "Apportioned Pricing", these costs are broken down into **separate line items**, meaning face-to-face, non-face-to-face and capital costs are all calculated individually.

4 When will it happen?

Latrobe Lifeskills will be moving over to PoS and Apportioned Pricing as of **1 July 2023**.

For now, there is nothing you need to do. As we provide more information over the coming weeks, we will be contacting each participant, family and carer to update their current service agreement to reflect this new claiming structure.