

Programs of Support (PoS) Group Activities

You've read that Latrobe Lifeskills is introducing PoS (Programs of Support) by 1 July 2023, but what does this mean for group activities and support at Latrobe Lifeskills?

Latrobe Lifeskills continues to offer group-based support and activities with flexibility, variety, and choice, and importantly, with continuity of support.

Each PoS provides a specified outcome that participants work towards over a period of up to six months.

When you choose to engage in a PoS, you receive a Service Schedule created for the entire program (up to six months), which is agreed upon by you and us (Lifeskills). This schedule sits within the overarching Service Agreement.

This means that you agree to attend the entire program length and as such will be invoiced, even if you are absent for some sessions (per the NDIS Pricing Arrangements and Price Limits 2022-23).

If you decide to withdraw from the program or change programs, two weeks' notice is required, after which time your place in the program will be offered to those on the waiting list.

At the end of the program (up to six months), you have the option of maintaining your spot within the activities and continuing working toward the activities' stated outcomes, or you can speak with someone at the Lifeskills Head Office about what other options might be available.

We answer some questions you might have about PoS, below.

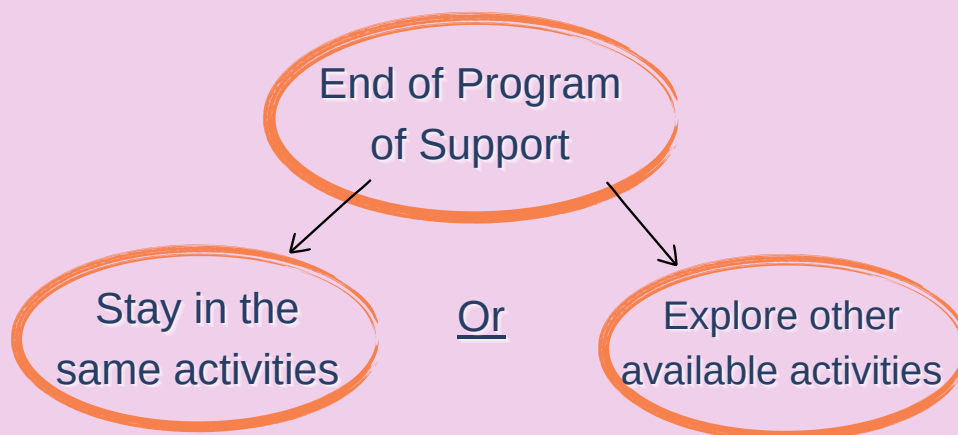
Frequently Asked Questions

Can I continue to engage in my current activities and supports?

Absolutely! There is no need for you to change activities when Lifeskills rolls over to PoS. You can attend your current days and hours and this will be reflected in your new Service Agreement at the commencement of PoS. We will enter into an agreement with each participant specifying the program of support, including its length, exit rules and intended outcomes.

What happens at the end of a PoS?

At the end of a PoS, you can choose to continue in the same activities by renewing PoS for up to another six months, or discuss and explore with Lifeskills alternative activities (subject to availability).



Can I make changes to my PoS before the program finishes?

If you would like to make changes to your PoS before the program has finished or would like to withdraw from supports, you will need to give Lifeskills two weeks' notice. Changes to a program will need to be negotiated with Lifeskills. There are no exit fees.

What will PoS Cost?

Next week we will cover pricing and billing arrangements under PoS.

Upcoming Surveys

We want to know what topics you'd like us to cover when it comes to PoS. Over the coming weeks, you will receive a short survey asking you about the information you have received regarding PoS so far and whether there are specific topics within the program you'd like us to explore further.