



Programs of Support (PoS) Billing and Claiming

This week we cover the basics of claiming and the new billing structure per the NDIS Pricing Arrangements and Price Limits 2022-23.

Currently, when you're billed for support and services provided by Lifeskills, the total amount includes the cost of face-to-face support, non-face-to-face support and capital costs. For some activities, there is also an out-of-pocket cost invoiced separately.

Face-to-face (F2F) support refers to the direct support participants receive from staff members at Lifeskills.

Capital costs (CC) are costs incurred when paying for space to run group activities and maintain facilities.

Non-face-to-face support (NF2F) refers to the research, coordinating, planning and documentation that helps us make sure you are getting the most appropriate supports. They include, but are not limited to:

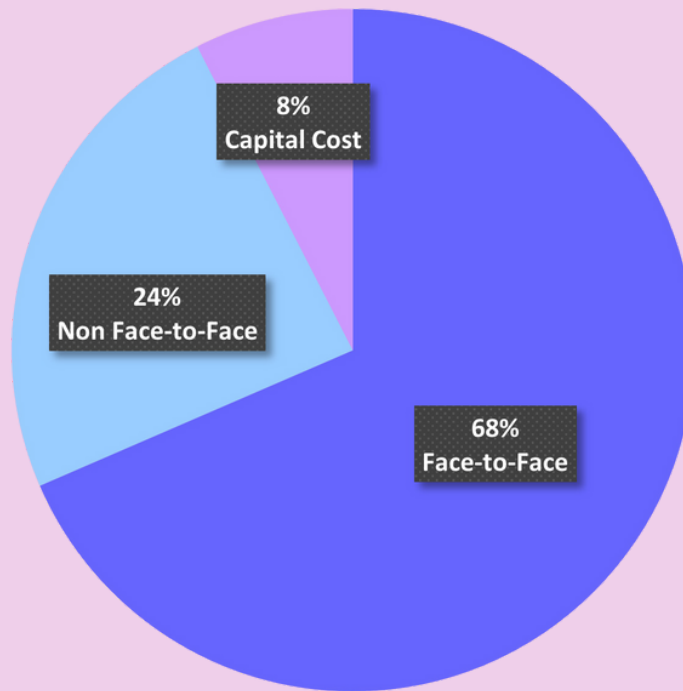
- Individualised progress reports that you request
- Individualised training for staff related to your needs
- Individualised set-up for the day
- Any additional specific resources for you
- Meetings with Behaviour Support Practitioners for development of BSPs
- Specific family/guardian/carers/nominee updates related to your supports and progress towards goals
- Engagement with allied health practitioners, or other providers related to your supports
- Research and design of activities to assess viability, structure, objectives, and specific outcomes
- Liaising with external groups and organisations for community engagement purposes

Activity Costs (non-NDIS funded) remain unchanged. This out-of-pocket cost is invoiced monthly, as usual.

Non-face-to-face support and capital costs have always been built into the hourly rate. Under the Apportioned Pricing model, they are separated into their own line items and continue to be billed out of your core budget.

See the graphic below which shows the makeup of the group hourly rate.

Breakdown of group hourly rate



Under Apportioned Pricing your invoices will show three line items illustrating the breakdown of support provided.

We have provided an example of what your invoice may look like after 1 July 2023 for each group support accessed. Please note **this is an example only** and that the Unit Price is set by the NDIA per the Pricing Arrangement and Price Limits Guide.

The NDIA is scheduled to release an updated pricing guide by 1 July 2023.

Description	Quantity	Unit Price	GST	Amount AUD
1/07/2023 8:30 AM - 12:00PM - Participant Activities - Group based activities and assistance with Social and Community Participation : CAT0004: 04_102_0136_6_1 : Standard - Weekday Daytime	3.5	20	GST Free	70
1/07/2023 8:30 AM - 12:00PM - Participant Activities - Group based activities and assistance with Social and Community Participation : CAT0004: 04_102_0136_6_1 : Non Face-to-Face - Weekday Daytime	0.4	60	GST Free	24
1/07/2023 8:30 AM - 12:00PM - Centre Capital Cost - Group based activities and assistance with Social and Community Participation : CAT0004: 04_599_0136_6_1 : Group And Centre Based Activities	3.5	2	GST Free	7
			Subtotal	101

How you pay for your supports remains the same:

- Agency Managed - Lifeskills claims from the NDIA
- Plan Managed - Lifeskills claims from your Plan Manager
- Self Managed - Lifeskills claims from you/your nominee

Please note that this information is correct as at 28 April 2023 and is subject to change per NDIA guidelines.

Surveys

Next week, we will be sending out a link to a short survey about PoS. We'd love to hear from you and gather questions you may have about the incoming program.

Your feedback will help guide what information we send out so that you feel informed about the incoming changes.